

## Revised Requirements For 24 Hour Emergency Response Number

1. **FRG-07** On shipments to/from France, emergency response information as described hereafter must be provided on the shipper's declaration. This provision does not apply to the transport of dangerous goods for which no transport document is required.
  - A telephone number by means of which emergency response information can be obtained in case of an incident and/or accident involving the dangerous goods being transported.
  - This telephone number must be available 24 hours a day and must include the regional codes and, for international numbers outside France, the country and city codes needed to complete the call from France.
  - This telephone number must be monitored at all times by a person who:
    - is knowledgeable concerning the hazards and characteristics of the dangerous goods being transported;
    - has comprehensive emergency response and accident mitigation information for the dangerous goods; and
    - can immediately call upon a person who possesses such knowledge and information.

**(See 8.1.6.11 and 10.8.3.11).**

2. **JL-11** The shipper must provide a 24-hour emergency telephone number of a person/agency who is knowledgeable of the hazards, characteristics and actions to be taken in the case of an accident or incident concerning each of the dangerous goods being transported. This telephone number, including the country and area code, preceded by the words "Emergency Contact" or "24-hour number", must be inserted on the DGD, preferably in the "Handling Information" box, e.g. Emergency Contact +47 67 50 00 00 **(see 8.1.6.11 and 10.8.3.11).**

A 24-hour emergency telephone number is not required for shipments that do not require a Shipper's Declaration for Dangerous Goods.